

## **HEALTH SCRUTINY COMMITTEE**

**12 SEPTEMBER 2013**

### **PRESENT**

Councillor J. Lloyd (in the Chair). J. Brophy, J. Harding, J. Holden, K. Procter, S. Taylor, Mrs. J. Wilkinson and Mrs. P. Young

#### In attendance

Peter Forrester                      Democratic Services Manager

#### Also in attendance

Dr Nigel Guest – Trafford CCG  
Gina Lawrence – Trafford CCG  
Councillor Dr. K. Barclay, Executive Member for Community Health and Wellbeing,  
Abdul Razzaq, Director of Public Health  
Colette Bridgman, Consultant in Dental Public Health  
Mike Brown – Trafford CCG  
Kylie Thornton - Commissioning and Service Development Manager  
Sam Burton - Trafford CCG

### **APOLOGIES**

Apologies for absence were received from Councillors J. Lamb, Mrs. A. Bruer-Morris, Mrs. V. Ward and B. Shaw

### **35. MINUTES**

RESOLVED: That the minutes of the meeting held on 12<sup>th</sup> February 2013 be agreed as a correct record and signed by the Chairman

### **36. DECLARATIONS OF INTEREST**

The following declarations of personal interests were reported to the meeting:

Councillor Lloyd in relation to the Stroke Association  
Councillor Brophy in relation to her employment in within the NHS  
Councillor Harding in relation to her role with the Save Trafford General campaign.

### **37. CHAIRMAN AND VICE CHAIRMAN**

RESOLVED – That it be noted that Councillors Lloyd and Lamb had been appointed by Council at its meeting on 22<sup>nd</sup> May as Chairman and Vice-Chairman respectively of this committee for the municipal year 2013/14.

### **38. MEMBERSHIP OF THE COMMITTEE**

RESOLVED – That the Membership of this committee, as appointed by Council at its meeting on 22<sup>nd</sup> May, be noted.

**39. TERMS OF REFERENCE**

RESOLVED – That the Terms of Reference for this committee, as agreed by Council at its meeting on 22<sup>nd</sup> May, be noted.

**40. 111 SERVICE UPDATE**

The Committee received a detailed report from Nigel Guest and Gina Lawrence on the background to and progress on, the NHS 111 service. NHS 111 was introduced to make it easier for the public to access urgent healthcare services.

The report stated that local commissioners had been given responsibility for commissioning and procurement of NHS 111 services and that it went live in the North West Region via a 'soft launch' on 21 March 2013. However, it had quickly become clear that the new system was failing, with patients waiting up to forty minutes to have a call answered. To ensure patient safety a decision was taken to switch calls back to local Out of Hours (OOH) providers. This arrangement had been extended until the process of developing a new clinical model had been agreed and a procurement process completed to identify a new provider. The Committee were assured that there had been no serious incidents involving Trafford residents as a result of the issues with the NHS 111 service.

The report outlined the steps that were being taken to commission a replacement service and the timescales. It was estimated that a new service could be re-launched by September 2014.

Committee members asked a number of questions about the service and the proposals for the future. The Chairman indicated that they would like to be kept informed of progress over the coming year.

RESOLVED

1. That the report be noted.
2. That a further report on the NHS111 service be submitted to the Committee in six months' time.

**41. RESPONSE TO THE REVIEW OF DENTISTRY IN CARE AND RESIDENTIAL HOMES**

The Committee received an update from the Executive Member for Community Health and Wellbeing, Director of Public Health and Colette Bridgman, Consultant in Dental Public Health on the progress that had been made in response to the Committee's review of Dentistry in Care and Residential Homes.

The report highlighted that a proposed pilot of Dental Services for residents of elderly care homes in Trafford had not been undertaken and that the proposal would be looked at as part of the Greater Manchester Dental Strategy during 2013/14. The report also stated that a qualitative survey of older people was planned to compliment the North West survey of managers of services for older people.

RESOLVED

That the report be noted.

**42. ALCOHOL SERVICE PERFORMANCE**

The Committee received a detailed report on the delivery of commissioned Alcohol services in Trafford. The report stated that the Drug and Alcohol Action Team (DAAT) was responsible for developing and commissioning services and was based in the Children's, Families and Wellbeing Directorate. The services were funded by the Public Health Grant.

The report stated that Trafford was the only Greater Manchester area to be better than the England average for Alcohol Treatment Prevalence. However, alcohol misuse was recognised as the leading health and wellbeing priority by the public as part of the Health and Wellbeing survey. This priority was to be addressed by the Health and Wellbeing Strategy and Action Plan.

The report set out a comprehensive update on the issues facing the borough and the actions that were being taken to address them. The Committee indicated that they would like to be kept informed of progress at a future date.

RESOLVED

1. That the report be noted.
2. That a further report on the work to address alcohol problems in the Borough be submitted to the Committee at a future meeting.

**43. HEALTH AND WELLBEING BOARD UPDATE**

This Executive Member for Community Health and Well-being submitted a detailed paper providing an update on the Health and Well Being Board (HWBB) including revised membership arrangements and progress on preparing the draft Joint Health and Wellbeing Strategy.

The Committee were informed that the strategy would be formally approved at the October meeting of the Health and Wellbeing Board (HWBB) and would be presented to full Council in November for final approval.

RESOLVED

That the Committee notes the update of the revised HWBB membership arrangements and the progress of the draft strategy.

**44. OVERVIEW AND SCRUTINY ANNUAL IMPACT REPORT: 2012/13**

The Committee received a report documenting the achievements of the Overview and Scrutiny function during the 2012/13 municipal year.

RESOLVED

That the report be noted.

**45. HEALTH ENGAGEMENT EVENT - 11 APRIL 2013**

The Democratic Services Manager submitted a report on an event attended by Health Scrutiny Committee members along with colleagues and Councillors from the Health and Wellbeing Board, Clinical Commissioning Group, Healthwatch, Trafford Council and the Care Quality Commission on 11<sup>th</sup> April. The purpose of the meeting was to allow the various organisations to outline their roles and responsibilities and share ideas around effective working arrangements.

This report documented the themes which emerged from the session and recommendations to enhance partnership working.

RESOLVED

1. That the report be noted
2. That the recommendations from the event be endorsed.

**46. HEALTH SCRUTINY COMMITTEE WORK PROGRAMME: 2013/14**

The Committee considered the Health Scrutiny Committee work programme for 2013/14. The programme included the items to be considered by the Committee and the Topic Groups.

RESOLVED

That the work programme be noted.

**47. UPDATE ON THE WORK OF THE JOINT HEALTH SCRUTINY COMMITTEE / OUTCOME OF SECRETARY OF STATE REFERRAL**

The Chairman provided an update on the position regarding the New Deal for Trafford programme. The Secretary of State for Health had agreed with the recommendation of the Independent Reconfiguration Panel that the programme should proceed subject to a number of conditions being met. The Secretary of State had stated that the Joint Health Scrutiny Committee should have a role in the process of ensuring that these conditions had been met.

The Joint Health Scrutiny Committee had met on the 1<sup>st</sup> August and had agreed an approach and suggested Terms of Reference. The Terms of Reference would be considered by both Councils at their next meetings. Subject to this, a further meeting of the Joint Committee had provisionally been agreed for the 22<sup>nd</sup> October 2013.

RESOLVED

That the report be noted.

**48. TOPIC GROUP UPDATE**

Councillor Holden reported on progress with the personalisation review. He stated that the review had looked at the services provided and their impact on users.

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Councillor Holden was drafting the report and was hoping to complete it in the near future.

The Committee received an update on the Dignity in Care project from Councillor Patricia Young. The review was nearing completion and had identified a number of issues from a user perspective. The Topic Group had visited hospitals and met with senior managers from USMH, Salford Royal and Trafford General. They had also sought views from the public and visited two care homes.

**RESOLVED**

That the reports be noted.

The meeting commenced at 6.30 pm and finished at 9.10 pm